REFFEN CARDS

FAQ

HOW DO I GET A REFFEN CARD?

Reffen Cards can be purchased and picked up in Beer Garden at Reffen. If you plan to purchase more than 8 cards, please contact us in advance via email: **info@reffen.dk**

HOW CAN I USE MY REFFEN CARD?

The card can be used at any of our food stalls, bars and in Werkstatt. To pay, simply hand your card to the staff. If your card balance is insufficient to cover the full amount, you can pay the remaining balance with a bank card or cash.

HOW MUCH SHOULD I DEPOSIT ON MY REFFEN CARD?

We recommend depositing: 120–150 DKK for a meal and 30–85 DKK for a dessert. Beverages start from 40 DKK for soft drinks, 65 DKK for beer, and 95 DKK for cocktails or wine.

CAN I CHECK MY REFFEN CARD BALANCE?

Yes! You can check your balance at any bar at Reffen, or email us your card number and we'll provide the information.

CAN I BUY A REFFEN CARD ONLINE?

Yes, you can purchase it online, but the card must be exchanged for a physical card in Beer Garden before it can be used. Please note that the exchange may take a few minutes per card. If you buy more than 50 cards, a service fee of 1,000 DKK will apply. If you have any questions, you are always welcome to contact us at: **info@reffen.dk**

CAN I REFUND MY REFFEN CARD?

Cards are valid for 2 years from the date of the last transaction, so any remaining balance can be used on a future visit. Unused credit can be refunded in Beer Garden. For refunds of 10 cards or more, a handling fee of 25 DKK per card applies.

Reffen